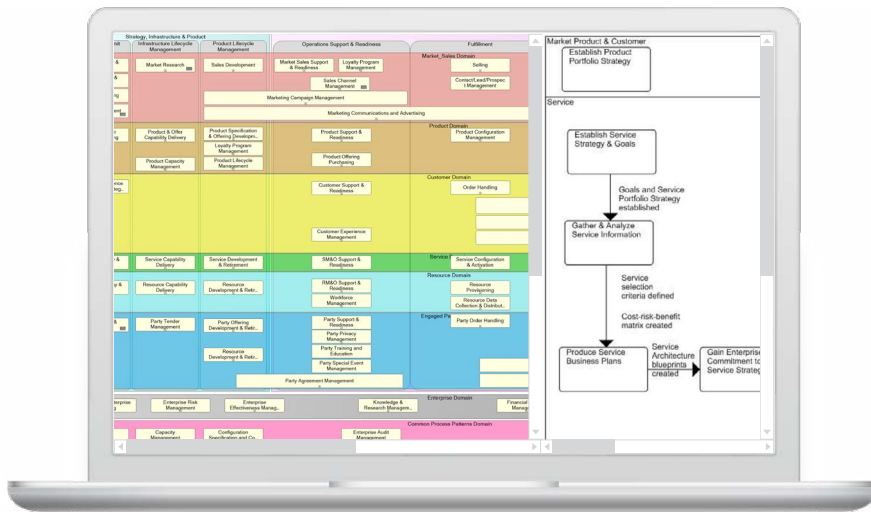


Scale your BSS for the Next Generation of On-demand Services

BSS Automation for On-Demand Services

Business Support Systems are just as mission-critical as the network. Next-generation services demand immediate, first-time-right execution, even for the most complex orders. Exceed these new demands, without sacrificing quality or blowing your budget.



Problem Statement

- Legacy BSS can be slow; the market is becoming more real-time
- Richer offerings drive higher complexity in your Quote-to-Cash process
- New service introductions are laborious and error-prone

Order Management

Revenue Management

Area of Focus

Residential

Wireless

Analytics

Business Services

Capabilities Summary

- **End-to-End Flow Visibility**
Detailed analytics on the entire workflow of individual orders.
- **Embedded Best Practices**
Aligned with TM Forum Framework industry standards.
- **Latest SDN & MANO Techniques**
Fluid orchestration and management of service orders.

BENEFITS

From Hero-Touch to Zero-Touch: BSS for On-Demand Services

- From Configure-Price-Quotation to Service Activation to Billing, deliver the real-time visibility your business needs to compete in an increasingly 'on-demand' world.
- Measure and track key performance indicators in your business systems, and objectively measure opportunities for operational improvement.
- Modernize and transform your business processes to support highly-customized service offerings, with the 'first-time-right' quality your customers expect.



Automating business support systems delivers value through:

- **Workflow analytics allow you to objectively measure improvements and target new opportunities for achieving world class operational efficiency.**
- **Best practices for modelling Telecom business processes leverage the wisdom of the crowd, and establish a standardized baseline for continued process improvement.**
- **Raise your competitiveness over new market entrants and disruptors, to not only preserve but actually gain share.**